WEBVTT

NOTE duration:"00:11:39.0400000"

NOTE language:en-us

NOTE Confidence: 0.843273282051086

00:00:04.500 --> 00:00:07.086 Welcome to the lab user training.

NOTE Confidence: 0.843273282051086

00:00:07.090 --> 00:00:10.282 I Amerika Crow and I am the customer

NOTE Confidence: 0.843273282051086

00:00:10.282 --> 00:00:12.537 success manager that is working

NOTE Confidence: 0.843273282051086

00:00:12.537 --> 00:00:14.837 with the Yale University course.

NOTE Confidence: 0.843273282051086

00:00:14.840 --> 00:00:17.521 Today I'm going to demonstrate how you

NOTE Confidence: 0.843273282051086

00:00:17.521 --> 00:00:20.629 were going to make your reservations and

NOTE Confidence: 0.843273282051086

00:00:20.629 --> 00:00:23.455 submit project requests to each core.

NOTE Confidence: 0.843273282051086

00:00:23.460 --> 00:00:24.522 Before I begin,

NOTE Confidence: 0.843273282051086

00:00:24.522 --> 00:00:27.000 I'd like to first walk through this

NOTE Confidence: 0.843273282051086

00:00:27.070 --> 00:00:29.498 Yale University registration guide.

NOTE Confidence: 0.843273282051086

00:00:29.500 --> 00:00:32.254 This is the I lab registration

NOTE Confidence: 0.843273282051086

00:00:32.254 --> 00:00:34.090 process for internal users.

NOTE Confidence: 0.843273282051086

00:00:34.090 --> 00:00:36.930 So what you will do is you will

NOTE Confidence: 0.843273282051086

00:00:36.930 --> 00:00:39.228 first navigate to the following

NOTE Confidence: 0.843273282051086

00:00:39.228 --> 00:00:41.738 URL an it is yelledilab.ajilon.com.

NOTE Confidence: 0.843273282051086

00:00:41.740 --> 00:00:43.865 You will want to bookmark

NOTE Confidence: 0.843273282051086

00:00:43.865 --> 00:00:45.990 this URL for future use.

NOTE Confidence: 0.843273282051086

00:00:45.990 --> 00:00:48.150 What's on the Ilab logon

NOTE Confidence: 0.843273282051086

00:00:48.150 --> 00:00:50.670 login page as select log in.

NOTE Confidence: 0.843273282051086

00:00:50.670 --> 00:00:54.158 At this point you will be prompted to

NOTE Confidence: 0.843273282051086

00:00:54.158 --> 00:00:57.737 provide your yell credentials and password.

NOTE Confidence: 0.843273282051086

00:00:57.740 --> 00:01:01.220 If this is your first time logging in,

NOTE Confidence: 0.843273282051086

00:01:01.220 --> 00:01:02.528 once you authenticate,

NOTE Confidence: 0.843273282051086

00:01:02.528 --> 00:01:06.010 you will be directed to a registration page.

NOTE Confidence: 0.843273282051086

00:01:06.010 --> 00:01:08.620 It's going to look very similar

NOTE Confidence: 0.843273282051086

00:01:08.620 --> 00:01:10.360 to this screenshot here.

NOTE Confidence: 0.843273282051086

00:01:10.360 --> 00:01:12.688 Your first going to select the

NOTE Confidence: 0.843273282051086

00:01:12.688 --> 00:01:15.040 appropriate Pi from the drop down.

NOTE Confidence: 0.843273282051086

00:01:15.040 --> 00:01:17.320 And then your first name,

NOTE Confidence: 0.843273282051086

00:01:17.320 --> 00:01:18.228 last name,

NOTE Confidence: 0.843273282051086

00:01:18.228 --> 00:01:21.406 and email address will be pre filled,

NOTE Confidence: 0.843273282051086

00:01:21.410 --> 00:01:24.938 but you must complete any remaining required

NOTE Confidence: 0.843273282051086

00:01:24.938 --> 00:01:28.550 fields and then you will click register.

NOTE Confidence: 0.843273282051086

00:01:28.550 --> 00:01:31.606 On the next page you will see will

NOTE Confidence: 0.843273282051086

00:01:31.606 --> 00:01:34.419 prompt you with my greetings page.

NOTE Confidence: 0.843273282051086

00:01:34.420 --> 00:01:37.172 The Pi that you select will be sent

NOTE Confidence: 0.843273282051086

00:01:37.172 --> 00:01:39.884 an email address informing them that

NOTE Confidence: 0.843273282051086

00:01:39.884 --> 00:01:42.794 they need to approve your account.

NOTE Confidence: 0.843273282051086

00:01:42.800 --> 00:01:45.726 That Pi is reminded each business day,

NOTE Confidence: 0.843273282051086

00:01:45.730 --> 00:01:47.825 but you have the opportunity

NOTE Confidence: 0.843273282051086

00:01:47.825 --> 00:01:49.920 to send an additional reminder.

NOTE Confidence: 0.843273282051086

00:01:49.920 --> 00:01:52.300 You will also receive a welcome email

NOTE Confidence: 0.843273282051086

00:01:52.300 --> 00:01:55.368 with a brief getting started instructions.

NOTE Confidence: 0.843273282051086

00:01:55.370 --> 00:01:57.878 Once your account has been approved,

NOTE Confidence: 0.843273282051086

00:01:57.880 --> 00:02:01.079 you will receive an email notifying you.

NOTE Confidence: 0.843273282051086

00:02:01.080 --> 00:02:03.664 Now at that point you will be able

NOTE Confidence: 0.843273282051086

00:02:03.664 --> 00:02:06.516 to log in with the first few steps

NOTE Confidence: 0.843273282051086

00:02:06.516 --> 00:02:09.384 that we went over to start utilizing

NOTE Confidence: 0.843273282051086

00:02:09.384 --> 00:02:12.114 the core facilities within I lab.

NOTE Confidence: 0.843273282051086

00:02:12.120 --> 00:02:16.290 OK, now that we've gone through.

NOTE Confidence: 0.843273282051086

00:02:16.290 --> 00:02:18.686 So. Stration will work.

NOTE Confidence: 0.843273282051086

00:02:18.686 --> 00:02:22.280 We're going to walk through using

NOTE Confidence: 0.843273282051086

00:02:22.389 --> 00:02:26.067 the Corp from a user's perspective.

NOTE Confidence: 0.843273282051086

00:02:26.070 --> 00:02:28.526 The page that I currently am on is

NOTE Confidence: 0.843273282051086

00:02:28.526 --> 00:02:30.709 called the external landing page.

NOTE Confidence: 0.843273282051086

00:02:30.710 --> 00:02:33.468 The cores that you will be working

NOTE Confidence: 0.843273282051086

00:02:33.468 --> 00:02:35.651 with will probably give you a

NOTE Confidence: 0.843273282051086

00:02:35.651 --> 00:02:37.487 link to their I love site.

NOTE Confidence: 0.843273282051086

00:02:37.490 --> 00:02:39.626 This link will take you directly

NOTE Confidence: 0.843273282051086

00:02:39.626 --> 00:02:41.420 to their external landing page,

NOTE Confidence: 0.843273282051086

00:02:41.420 --> 00:02:45.600 which is what I have shown on my screen now.

NOTE Confidence: 0.843273282051086

00:02:45.600 --> 00:02:47.934 In the top right hand corner

NOTE Confidence: 0.843273282051086

00:02:47.934 --> 00:02:50.656 you will notice that there is a

NOTE Confidence: 0.843273282051086

00:02:50.656 --> 00:02:52.822 sign in and a register button.

NOTE Confidence: 0.843273282051086

00:02:52.830 --> 00:02:55.458 I am if you sign in.

NOTE Confidence: 0.843273282051086

00:02:55.460 --> 00:02:58.100 If you already have an account,

NOTE Confidence: 0.843273282051086

00:02:58.100 --> 00:03:01.215 you will click the sign in your

NOTE Confidence: 0.843273282051086

00:03:01.215 --> 00:03:04.245 credentials and I have the screen of

NOTE Confidence: 0.843273282051086

00:03:04.245 --> 00:03:08.371 where it will take you to put in your

NOTE Confidence: 0.843273282051086

00:03:08.371 --> 00:03:11.096 Yelp credentials with your password.

NOTE Confidence: 0.843273282051086

00:03:11.100 --> 00:03:14.106 For today I'm going to sign in as myself,

NOTE Confidence: 0.843273282051086

00:03:14.110 --> 00:03:16.049 so I'm going to sign in using

NOTE Confidence: 0.843273282051086

00:03:16.049 --> 00:03:17.780 my eye lab credentials,

NOTE Confidence: 0.843273282051086

00:03:17.780 --> 00:03:20.786 so I'm going to put in my credentials here.

NOTE Confidence: 0.84065055847168

00:03:27.480 --> 00:03:31.440 Once, once I am signed into the core,

NOTE Confidence: 0.84065055847168

00:03:31.440 --> 00:03:33.935 you will automatically be brought

NOTE Confidence: 0.84065055847168

00:03:33.935 --> 00:03:36.890 to the about our core tab.

NOTE Confidence: 0.84065055847168

00:03:36.890 --> 00:03:41.290 This tab is a replica of the external

NOTE Confidence: 0.84065055847168

00:03:41.290 --> 00:03:45.536 landing page I was previously on at the

NOTE Confidence: 0.84065055847168

00:03:45.536 --> 00:03:49.705 bottom of the about tab you will see a

NOTE Confidence: 0.84065055847168

00:03:49.705 --> 00:03:53.908 table of a list of Contacts for this core.

NOTE Confidence: 0.84065055847168

00:03:53.908 --> 00:03:57.160 Now let's navigate to the Schedule

NOTE Confidence: 0.84065055847168

00:03:57.256 --> 00:04:00.058 Equipment tab at the top here.

NOTE Confidence: 0.84065055847168

00:04:00.060 --> 00:04:02.120 Not every core will have

NOTE Confidence: 0.84065055847168

00:04:02.120 --> 00:04:03.768 the schedule equipment tab,

NOTE Confidence: 0.84065055847168

00:04:03.770 --> 00:04:06.954 but when you are looking to make a

NOTE Confidence: 0.84065055847168

00:04:06.954 --> 00:04:09.537 reservation on a piece of equipment,

NOTE Confidence: 0.84065055847168

00:04:09.540 --> 00:04:12.015 you will navigate here to

NOTE Confidence: 0.84065055847168

00:04:12.015 --> 00:04:13.995 this schedule equipment tab.

NOTE Confidence: 0.84065055847168

00:04:14.000 --> 00:04:17.204 Where you will find a list of all the

NOTE Confidence: 0.84065055847168

00:04:17.204 --> 00:04:20.078 pieces of equipment this core offers.

NOTE Confidence: 0.84065055847168

00:04:20.080 --> 00:04:22.150 Some course do designate between

NOTE Confidence: 0.84065055847168

00:04:22.150 --> 00:04:23.806 trained and untrained users,

NOTE Confidence: 0.84065055847168

00:04:23.810 --> 00:04:26.672 so if you have been trained on a piece

NOTE Confidence: 0.84065055847168

00:04:26.672 --> 00:04:29.084 of equipment then typically that

NOTE Confidence: 0.84065055847168

00:04:29.084 --> 00:04:32.108 allows you to have increased access

NOTE Confidence: 0.84065055847168

00:04:32.188 --> 00:04:34.974 to schedule on a piece of equipment.

NOTE Confidence: 0.84065055847168

00:04:34.980 --> 00:04:37.212 You will click the view schedule

NOTE Confidence: 0.84065055847168

00:04:37.212 --> 00:04:39.949 to the right of that equipment.

NOTE Confidence: 0.891350269317627

00:04:43.240 --> 00:04:45.648 Now you are able to to view the

NOTE Confidence: 0.891350269317627

00:04:45.648 --> 00:04:47.958 calendar for this piece of equipment.

NOTE Confidence: 0.891350269317627

00:04:47.960 --> 00:04:50.210 You will notice if I Scroll

NOTE Confidence: 0.891350269317627

00:04:50.210 --> 00:04:52.240 down just a bit here.

NOTE Confidence: 0.891350269317627

00:04:52.240 --> 00:04:54.690 And that there is a red line.

NOTE Confidence: 0.891350269317627

00:04:54.690 --> 00:04:56.090 This will indicate to

NOTE Confidence: 0.891350269317627

00:04:56.090 --> 00:04:57.840 the current day and time.

NOTE Confidence: 0.891350269317627

00:04:57.840 --> 00:05:00.318 You will not be able to make

7

NOTE Confidence: 0.891350269317627

00:05:00.318 --> 00:05:02.389 a reservation for a past time.

NOTE Confidence: 0.891350269317627

00:05:02.390 --> 00:05:04.840 It must be done in the future.

NOTE Confidence: 0.891350269317627

00:05:04.840 --> 00:05:06.495 Some cores may have restrictions

NOTE Confidence: 0.891350269317627

00:05:06.495 --> 00:05:08.837 on how soon in advance you can

NOTE Confidence: 0.891350269317627

00:05:08.837 --> 00:05:10.715 make a reservation and the minimum

NOTE Confidence: 0.891350269317627

00:05:10.715 --> 00:05:13.049 time that you can schedule for

NOTE Confidence: 0.891350269317627

00:05:13.049 --> 00:05:14.285 for demonstration purposes.

NOTE Confidence: 0.891350269317627

00:05:14.290 --> 00:05:16.390 Today, let's look at next week,

NOTE Confidence: 0.891350269317627

00:05:16.390 --> 00:05:19.204 so I'm going to click this little

NOTE Confidence: 0.891350269317627

00:05:19.204 --> 00:05:22.140 arrow here to the right to take

NOTE Confidence: 0.891350269317627

00:05:22.140 --> 00:05:24.185 me to the following week.

NOTE Confidence: 0.891350269317627

00:05:24.190 --> 00:05:27.109 Now to make a reservation you will

NOTE Confidence: 0.891350269317627

00:05:27.109 --> 00:05:29.806 simply find a an empty reservation

NOTE Confidence: 0.891350269317627

00:05:29.806 --> 00:05:32.970 slot an you will click and drag

NOTE Confidence: 0.891350269317627

00:05:33.058 --> 00:05:35.795 on the time that you are wanting

NOTE Confidence: 0.891350269317627

00:05:35.795 --> 00:05:38.270 to make your reservation for.

NOTE Confidence: 0.891350269317627

00:05:38.270 --> 00:05:40.220 Once you release,

NOTE Confidence: 0.891350269317627

00:05:40.220 --> 00:05:43.724 you will be brought to this

NOTE Confidence: 0.891350269317627

00:05:43.724 --> 00:05:47.100 reservation details page on this page

NOTE Confidence: 0.891350269317627

00:05:47.100 --> 00:05:50.836 you can adjust the time and day by

NOTE Confidence: 0.891350269317627

00:05:50.944 --> 00:05:54.659 clicking this little yellow pencil.

NOTE Confidence: 0.891350269317627

00:05:54.660 --> 00:05:58.242 You can attach notes in this

NOTE Confidence: 0.891350269317627

00:05:58.242 --> 00:06:00.033 event notes section.

NOTE Confidence: 0.891350269317627

00:06:00.040 --> 00:06:02.861 You can also see the use and

NOTE Confidence: 0.891350269317627

00:06:02.861 --> 00:06:05.380 cost of the reservation.

NOTE Confidence: 0.891350269317627

00:06:05.380 --> 00:06:08.768 This will be different across all cores,

NOTE Confidence: 0.891350269317627

00:06:08.770 --> 00:06:11.584 but for example for today we have

NOTE Confidence: 0.891350269317627

00:06:11.584 --> 00:06:14.700 this SC in underscore 0 usage

NOTE Confidence: 0.891350269317627

00:06:14.700 --> 00:06:18.324 type and if there are additional

NOTE Confidence: 0.891350269317627

00:06:18.324 --> 00:06:20.739 availabilities you can click on

NOTE Confidence: 0.891350269317627

00:06:20.739 --> 00:06:24.024 pricing details an in the drop down

NOTE Confidence: 0.891350269317627

00:06:24.024 --> 00:06:28.248 you will see the availabilities available.

NOTE Confidence: 0.891350269317627

00:06:28.250 --> 00:06:32.254 Next you will choose the payment information

NOTE Confidence: 0.891350269317627

00:06:32.254 --> 00:06:36.826 and so here is where I can select from.

NOTE Confidence: 0.891350269317627

00:06:36.830 --> 00:06:39.475 The charges API has granted

NOTE Confidence: 0.891350269317627

00:06:39.475 --> 00:06:43.461 me I'm going to choose the PS

NOTE Confidence: 0.891350269317627

00:06:43.461 --> 00:06:45.929 charge information and then.

NOTE Confidence: 0.891350269317627

00:06:45.930 --> 00:06:47.184 Before you save,

NOTE Confidence: 0.891350269317627

00:06:47.184 --> 00:06:50.937 you will want to make sure that at the

NOTE Confidence: 0.891350269317627

00:06:50.937 --> 00:06:53.865 top here the top area to the right,

NOTE Confidence: 0.891350269317627

00:06:53.870 --> 00:06:57.353 that there is not a form where I where

NOTE Confidence: 0.891350269317627

00:06:57.353 --> 00:06:59.879 there would be required information

NOTE Confidence: 0.891350269317627

00:06:59.879 --> 00:07:04.089 that the core is needing you to fill out.

NOTE Confidence: 0.891350269317627

00:07:04.090 --> 00:07:06.120 At this point you can then on

NOTE Confidence: 0.891350269317627

00:07:06.120 --> 00:07:08.516 the left hand side you can click

NOTE Confidence: 0.891350269317627

00:07:08.516 --> 00:07:10.336 save reservation and that will

NOTE Confidence: 0.891350269317627

00:07:10.336 --> 00:07:11.920 save that reservation.

NOTE Confidence: 0.891350269317627

00:07:11.920 --> 00:07:14.014 OK, you can see that my

NOTE Confidence: 0.891350269317627

00:07:14.014 --> 00:07:15.840 reservation is now listed here.

NOTE Confidence: 0.891350269317627

00:07:15.840 --> 00:07:18.269 If you hover over you can look

NOTE Confidence: 0.891350269317627

00:07:18.269 --> 00:07:20.470 at the details of that event.

NOTE Confidence: 0.891350269317627

00:07:20.470 --> 00:07:22.549 Also over on the right hand corner

NOTE Confidence: 0.891350269317627

00:07:22.549 --> 00:07:25.090 there is a calendar details button.

NOTE Confidence: 0.891350269317627

00:07:25.090 --> 00:07:26.690 If you click here,

NOTE Confidence: 0.891350269317627

00:07:26.690 --> 00:07:29.945 this will give you a legend on what

NOTE Confidence: 0.891350269317627

00:07:29.945 --> 00:07:33.001 the colors mean so you can see that.

NOTE Confidence: 0.891350269317627

00:07:33.010 --> 00:07:35.383 The the green color will let you

NOTE Confidence: 0.891350269317627

00:07:35.383 --> 00:07:37.560 know that that is your events.

NOTE Confidence: 0.891350269317627

00:07:37.560 --> 00:07:38.114 OK.

NOTE Confidence: 0.891350269317627

00:07:38.114 --> 00:07:40.884 Now to navigate away from

NOTE Confidence: 0.891350269317627

00:07:40.884 --> 00:07:42.546 the calendar interface,

NOTE Confidence: 0.891350269317627

00:07:42.550 --> 00:07:44.950 you're going to click on

NOTE Confidence: 0.891350269317627

00:07:44.950 --> 00:07:47.350 the top right hand corner,

NOTE Confidence: 0.891350269317627

00:07:47.350 --> 00:07:48.688 the core name,

NOTE Confidence: 0.891350269317627

00:07:48.688 --> 00:07:51.810 and that will take you back to

NOTE Confidence: 0.891350269317627

00:07:51.909 --> 00:07:55.179 your main schedule equipment tab.

NOTE Confidence: 0.891350269317627

00:07:55.180 --> 00:07:58.339 K so now I'd like to talk about the

NOTE Confidence: 0.891350269317627

00:07:58.339 --> 00:08:01.148 Request Services tab at the top here.

NOTE Confidence: 0.891350269317627

00:08:01.150 --> 00:08:03.957 If you have a core that accepts

NOTE Confidence: 0.891350269317627

00:08:03.957 --> 00:08:06.089 projects or requests from users,

NOTE Confidence: 0.891350269317627

00:08:06.090 --> 00:08:08.974 this is where you will go to

NOTE Confidence: 0.891350269317627

00:08:08.974 --> 00:08:10.210 make that request.

NOTE Confidence: 0.891350269317627

00:08:10.210 --> 00:08:12.448 Chorus will have a number of

NOTE Confidence: 0.891350269317627

00:08:12.448 --> 00:08:14.942 different requests and some may have

NOTE Confidence: 0.891350269317627

00:08:14.942 --> 00:08:16.806 descriptions with those requests,

NOTE Confidence: 0.891350269317627

00:08:16.810 --> 00:08:20.098 so you can see in our example here.

NOTE Confidence: 0.865101099014282

00:08:20.100 --> 00:08:22.928 Some cores will also have a priceless

NOTE Confidence: 0.865101099014282

12

00:08:22.928 --> 00:08:25.896 below and that this is going to

NOTE Confidence: 0.865101099014282

00:08:25.896 --> 00:08:27.991 show you the individual services

NOTE Confidence: 0.865101099014282

00:08:27.991 --> 00:08:30.475 that are offered with the price

NOTE Confidence: 0.865101099014282

00:08:30.475 --> 00:08:32.908 and you can expand those out.

NOTE Confidence: 0.865101099014282

00:08:32.908 --> 00:08:35.148 Can see those prices here.

NOTE Confidence: 0.89054012298584

00:08:37.340 --> 00:08:39.944 Now, if you would like to

NOTE Confidence: 0.89054012298584

00:08:39.944 --> 00:08:42.789 make a request on a project,

NOTE Confidence: 0.89054012298584

00:08:42.790 --> 00:08:45.700 you will select the request.

NOTE Confidence: 0.89054012298584

00:08:45.700 --> 00:08:47.955 Um request service button next

NOTE Confidence: 0.89054012298584

00:08:47.955 --> 00:08:49.759 to the appropriate requests.

NOTE Confidence: 0.89054012298584

00:08:49.760 --> 00:08:52.466 So I'm going to choose this

NOTE Confidence: 0.89054012298584

00:08:52.466 --> 00:08:53.819 DNA sequencing request.

NOTE Confidence: 0.88369083404541

00:08:57.450 --> 00:09:01.027 And you'll see that once we're inside

NOTE Confidence: 0.88369083404541

00:09:01.027 --> 00:09:05.159 the request that this is going to vary

NOTE Confidence: 0.88369083404541

00:09:05.159 --> 00:09:08.710 across different cores that you work with.

NOTE Confidence: 0.88369083404541

00:09:08.710 --> 00:09:11.788 The requests may include a form,

NOTE Confidence: 0.88369083404541

00:09:11.790 --> 00:09:16.690 and in this case we don't have

NOTE Confidence: 0.88369083404541

00:09:16.690 --> 00:09:20.614 one for today. But you can.

NOTE Confidence: 0.88369083404541

00:09:20.614 --> 00:09:25.022 Some cores may already have, you know,

NOTE Confidence: 0.88369083404541

00:09:25.022 --> 00:09:29.108 services attached to the individual requests.

NOTE Confidence: 0.88369083404541

00:09:29.110 --> 00:09:32.946 You will see that there is a

NOTE Confidence: 0.88369083404541

00:09:32.946 --> 00:09:35.151 payment information section and

NOTE Confidence: 0.88369083404541

00:09:35.151 --> 00:09:37.917 this is where you can choose.

NOTE Confidence: 0.88369083404541

00:09:37.920 --> 00:09:40.295 The The Fund information for

NOTE Confidence: 0.88369083404541

00:09:40.295 --> 00:09:43.420 this request an at the bottom.

NOTE Confidence: 0.88369083404541

00:09:43.420 --> 00:09:45.920 Here you will select select

NOTE Confidence: 0.88369083404541

00:09:45.920 --> 00:09:47.420 these subquest decor.

NOTE Confidence: 0.809688055887818

00:09:51.390 --> 00:09:54.734 Um? You can see that it will then

NOTE Confidence: 0.809688055887818

00:09:54.734 --> 00:09:58.167 take you to a view my request tab.

NOTE Confidence: 0.809688055887818

00:09:58.170 --> 00:10:00.780 This tab is a queue of all the requests

NOTE Confidence: 0.809688055887818

00:10:00.780 --> 00:10:03.450 that you have that you have submitted with

NOTE Confidence: 0.809688055887818

00:10:03.450 --> 00:10:06.416 the core and the status of those requests.

NOTE Confidence: 0.809688055887818

00:10:06.420 --> 00:10:09.150 You can view the details of each

NOTE Confidence: 0.809688055887818

00:10:09.150 --> 00:10:11.819 request by clicking on the blue toggle.

NOTE Confidence: 0.809688055887818

00:10:11.820 --> 00:10:16.320 To the left of next to the date and time.

NOTE Confidence: 0.809688055887818

00:10:16.320 --> 00:10:18.570 If you have any questions

NOTE Confidence: 0.809688055887818

00:10:18.570 --> 00:10:20.820 or comments for the core,

NOTE Confidence: 0.809688055887818

00:10:20.820 --> 00:10:23.502 you can select the add comment

NOTE Confidence: 0.809688055887818

00:10:23.502 --> 00:10:26.670 button in the details of the request.

NOTE Confidence: 0.809688055887818

00:10:26.670 --> 00:10:29.370 Whenever you do leave a comment,

NOTE Confidence: 0.809688055887818

00:10:29.370 --> 00:10:32.802 it is then attached to this request in

NOTE Confidence: 0.809688055887818

00:10:32.802 --> 00:10:36.680 the core will also be able to reply to you

NOTE Confidence: 0.809688055887818

00:10:36.680 --> 00:10:40.620 with a running list of the communication.

NOTE Confidence: 0.809688055887818

00:10:40.620 --> 00:10:42.567 The only Tom.

NOTE Confidence: 0.809688055887818

00:10:42.567 --> 00:10:47.670 That you will have to take action is.

NOTE Confidence: 0.809688055887818

00:10:47.670 --> 00:10:50.638 If the core adds a number of services

NOTE Confidence: 0.809688055887818

00:10:50.638 --> 00:10:53.799 and send it to you for you to approve.

NOTE Confidence: 0.809688055887818

00:10:53.800 --> 00:10:54.453 Um?

NOTE Confidence: 0.809688055887818

00:10:54.453 --> 00:10:57.718 Those two statuses would be

NOTE Confidence: 0.809688055887818

00:10:57.718 --> 00:11:01.044 waiting for researcher approval or

NOTE Confidence: 0.809688055887818

00:11:01.044 --> 00:11:04.069 waiting for researcher to agree.

NOTE Confidence: 0.809688055887818

00:11:04.070 --> 00:11:06.355 Are there any questions on

NOTE Confidence: 0.809688055887818

00:11:06.355 --> 00:11:09.108 this view my request tab? OK.

NOTE Confidence: 0.809688055887818

00:11:09.108 --> 00:11:11.916 Lastly is the contact us tab.

NOTE Confidence: 0.809688055887818

00:11:11.920 --> 00:11:14.720 If you have any questions for the core

NOTE Confidence: 0.809688055887818

00:11:14.720 --> 00:11:18.086 you can go here and submit your questions.

NOTE Confidence: 0.809688055887818

00:11:18.090 --> 00:11:21.120 The core will then receive an

NOTE Confidence: 0.809688055887818

00:11:21.120 --> 00:11:23.140 email with your questions.

NOTE Confidence: 0.809688055887818

00:11:23.140 --> 00:11:26.995 So this concludes the Ilab

NOTE Confidence: 0.809688055887818

00:11:26.995 --> 00:11:30.079 user training for today.

NOTE Confidence: 0.809688055887818

00:11:30.080 --> 00:11:31.748 Thank you all for joining me.

NOTE Confidence: 0.911321520805359

00:11:35.730 --> 00:11:39.039 I need to.