WEBVTT

NOTE duration: "00:10:09.9630000"

NOTE language:en-us

NOTE Confidence: 0.944658

00:00:03.470 --> 00:00:05.924 Here at Smilow Cancer Hospital and

NOTE Confidence: 0.944658

00:00:05.924 --> 00:00:08.630 at our care centers throughout the

NOTE Confidence: 0.944658

 $00:00:08.630 \longrightarrow 00:00:11.095$ region providing high quality care

NOTE Confidence: 0.944658

 $00{:}00{:}11.095 \dashrightarrow 00{:}00{:}14.017$ and keeping you safe during your

NOTE Confidence: 0.944658

 $00:00:14.017 \longrightarrow 00:00:16.747$ cancer treatment is our top priority.

NOTE Confidence: 0.944658

00:00:16.750 --> 00:00:18.582 High quality means consistently

NOTE Confidence: 0.944658

 $00{:}00{:}18.582 \dashrightarrow 00{:}00{:}19.956$ providing exceptional care,

NOTE Confidence: 0.944658

00:00:19.960 --> 00:00:22.432 keeping you safe means having in

NOTE Confidence: 0.944658

 $00{:}00{:}22.432 \dashrightarrow 00{:}00{:}24.672$ place and following the procedures

NOTE Confidence: 0.944658

 $00:00:24.672 \longrightarrow 00:00:27.762$ necessary to avoid mistakes and errors

NOTE Confidence: 0.944658

 $00:00:27.762 \longrightarrow 00:00:30.489$ that can potentially cause you harm.

NOTE Confidence: 0.944658

 $00:00:30.490 \longrightarrow 00:00:32.414$ Safety is especially important

NOTE Confidence: 0.944658

 $00:00:32.414 \longrightarrow 00:00:34.819$ when it comes to preparing.

NOTE Confidence: 0.944658

 $00:00:34.820 \longrightarrow 00:00:36.068$ And administering chemotherapy

 $00{:}00{:}36.068 \dashrightarrow 00{:}00{:}37.316$ and immunother apy treatments.

NOTE Confidence: 0.944658

 $00{:}00{:}37.320 \dashrightarrow 00{:}00{:}39.678$ Safety requires all members of your

NOTE Confidence: 0.944658

 $00:00:39.678 \longrightarrow 00:00:41.910$ health care team working together.

NOTE Confidence: 0.944658

 $00:00:41.910 \longrightarrow 00:00:43.650$ And as the patient,

NOTE Confidence: 0.944658

 $00{:}00{:}43.650 \dashrightarrow 00{:}00{:}45.825$ you are the most important

NOTE Confidence: 0.944658

 $00:00:45.825 \longrightarrow 00:00:47.329$ member of the team.

NOTE Confidence: 0.944658

00:00:47.330 --> 00:00:51.274 We'd like to use this video to describe

NOTE Confidence: 0.944658

 $00{:}00{:}51.274 \dashrightarrow 00{:}00{:}54.177$ the procedures we have in place to

NOTE Confidence: 0.944658

 $00:00:54.177 \longrightarrow 00:00:57.218$ keep you safe and at the same time

NOTE Confidence: 0.944658

 $00:00:57.218 \longrightarrow 00:01:00.674$ give you an idea of what to expect when

NOTE Confidence: 0.944658

 $00:01:00.674 \longrightarrow 00:01:02.759$ you receive your cancer treatments.

NOTE Confidence: 0.944658

 $00:01:02.760 \longrightarrow 00:01:05.346$ The procedures apply to all chemotherapy.

NOTE Confidence: 0.944658

 $00{:}01{:}05.350 \dashrightarrow 00{:}01{:}06.715$ And immunotherapy medications

NOTE Confidence: 0.944658

 $00:01:06.715 \longrightarrow 00:01:08.990$ that you receive regardless of

NOTE Confidence: 0.944658

 $00:01:08.990 \longrightarrow 00:01:11.357$ how long you are on treatment.

00:01:11.360 --> 00:01:14.097 These safety steps will be followed every

NOTE Confidence: 0.944658

 $00:01:14.097 \longrightarrow 00:01:17.786$ time and at every location across the smilow.

NOTE Confidence: 0.944658

 $00:01:17.790 \longrightarrow 00:01:19.394$ Cancer hospital delivery network.

NOTE Confidence: 0.944658

 $00:01:19.394 \longrightarrow 00:01:22.326$ The first element of our safety procedures

NOTE Confidence: 0.944658

 $00:01:22.326 \longrightarrow 00:01:25.080$ occurs even before your actual treatment.

NOTE Confidence: 0.944658

 $00:01:25.080 \longrightarrow 00:01:25.489$ Start.

NOTE Confidence: 0.944658

 $00:01:25.489 \longrightarrow 00:01:28.352$ Your treatment plan is entered into the

NOTE Confidence: 0.944658

00:01:28.352 --> 00:01:31.090 computer only by your primary oncologist.

NOTE Confidence: 0.944658

 $00{:}01{:}31.090 \dashrightarrow 00{:}01{:}33.445$ That is the cancer specialist

NOTE Confidence: 0.944658

 $00:01:33.445 \longrightarrow 00:01:35.329$ who knows you well.

NOTE Confidence: 0.944658

 $00{:}01{:}35.330 \dashrightarrow 00{:}01{:}37.616$ And is responsible for making your

NOTE Confidence: 0.944658

 $00:01:37.616 \longrightarrow 00:01:38.759$ chemotherapy treatment decisions.

NOTE Confidence: 0.944658

 $00:01:38.760 \longrightarrow 00:01:40.986$ Your oncologist usually enters the plan

NOTE Confidence: 0.944658

 $00{:}01{:}40.986 \dashrightarrow 00{:}01{:}43.330$ before your first day of treatment,

NOTE Confidence: 0.944658

 $00:01:43.330 \longrightarrow 00:01:45.616$ or what we call cycle one.

NOTE Confidence: 0.944658

 $00:01:45.620 \longrightarrow 00:01:48.049$ This treatment plan is the one that

00:01:48.049 --> 00:01:50.190 you discussed with your oncologist,

NOTE Confidence: 0.944658

 $00{:}01{:}50.190 \dashrightarrow 00{:}01{:}52.476$ and agreed was right for you.

NOTE Confidence: 0.944658

 $00:01:52.480 \longrightarrow 00:01:54.574$ Your oncologist will also ask you

NOTE Confidence: 0.944658

 $00:01:54.574 \longrightarrow 00:01:56.882$ to sign a consent form before

NOTE Confidence: 0.944658

 $00{:}01{:}56.882 \dashrightarrow 00{:}01{:}58.570$ you begin your treatment,

NOTE Confidence: 0.944658

 $00{:}01{:}58.570 \dashrightarrow 00{:}02{:}00.475$ and whenever you start a

NOTE Confidence: 0.944658

 $00:02:00.475 \longrightarrow 00:02:01.618$ new treatment regimen,

NOTE Confidence: 0.944658

 $00:02:01.620 \longrightarrow 00:02:04.668$ your treatment plan is made up of cycles.

NOTE Confidence: 0.944658

 $00:02:04.670 \longrightarrow 00:02:07.154$ A cycle means a period of

NOTE Confidence: 0.944658

00:02:07.154 --> 00:02:08.396 treatment with chemotherapy.

NOTE Confidence: 0.944658

 $00:02:08.400 \longrightarrow 00:02:11.178$ And medications to prevent side effects

NOTE Confidence: 0.944658

 $00:02:11.178 \longrightarrow 00:02:14.958$ followed by a period of rest or no treatment.

NOTE Confidence: 0.944658

 $00{:}02{:}14.960 \dashrightarrow 00{:}02{:}17.270$ Each cycle also includes pretreatment

NOTE Confidence: 0.944658

 $00:02:17.270 \longrightarrow 00:02:20.867$ blood work and other tests to monitor how

NOTE Confidence: 0.944658

 $00:02:20.867 \longrightarrow 00:02:23.695$ you are responding to the treatment plan.

 $00:02:23.700 \longrightarrow 00:02:26.340$ Treatment plans are like a complex

NOTE Confidence: 0.944658

 $00{:}02{:}26.340 \to 00{:}02{:}28.939$ recipe with instructions for each cycle.

NOTE Confidence: 0.944658

00:02:28.940 --> 00:02:30.620 These instructions are also

NOTE Confidence: 0.944658

 $00:02:30.620 \longrightarrow 00:02:33.750$ referred to as orders like a recipe.

NOTE Confidence: 0.944658

 $00:02:33.750 \longrightarrow 00:02:35.780$ They are exact instructions for

NOTE Confidence: 0.944658

 $00:02:35.780 \longrightarrow 00:02:38.412$ pretreatment blood work for the specific

NOTE Confidence: 0.944658

 $00:02:38.412 \longrightarrow 00:02:40.528$ medications you'll be receiving.

NOTE Confidence: 0.944658

 $00:02:40.530 \longrightarrow 00:02:43.218$ And how they are to be given on

NOTE Confidence: 0.944658

 $00{:}02{:}43.218 \mathrel{--}{>} 00{:}02{:}45.518$ the first day of each treatment

NOTE Confidence: 0.944658

00:02:45.518 --> 00:02:48.395 cycle you will be seen an examined

NOTE Confidence: 0.944658

 $00{:}02{:}48.395 \dashrightarrow 00{:}02{:}51.251$ by your oncologist or another team

NOTE Confidence: 0.944658

00:02:51.251 --> 00:02:53.895 member such as an oncology fellow

NOTE Confidence: 0.944658

 $00:02:53.895 \longrightarrow 00:02:55.920$ or an advanced practice provider,

NOTE Confidence: 0.944658

 $00:02:55.920 \longrightarrow 00:02:57.448$ sometimes called an APP,

NOTE Confidence: 0.944658

00:02:57.448 --> 00:02:58.976 meaning a nurse practitioner

NOTE Confidence: 0.944658

00:02:58.976 --> 00:03:00.380 or physician assistant.

 $00:03:00.380 \longrightarrow 00:03:03.194$ If there are no abnormal findings and

NOTE Confidence: 0.944658

 $00:03:03.194 \longrightarrow 00:03:06.447$ your blood work is in an acceptable range,

NOTE Confidence: 0.944658

 $00{:}03{:}06.450 \dashrightarrow 00{:}03{:}08.934$ your Oncologist fellow or a PP

NOTE Confidence: 0.944658

 $00:03:08.934 \longrightarrow 00:03:10.590$ clears you for treatment.

NOTE Confidence: 0.944658

 $00{:}03{:}10.590 \dashrightarrow 00{:}03{:}13.622$ And you will head to the infusion area

NOTE Confidence: 0.944658

 $00{:}03{:}13.622 \dashrightarrow 00{:}03{:}16.247$ during all steps of your infusion.

NOTE Confidence: 0.944658

 $00:03:16.250 \longrightarrow 00:03:18.674$ Nurses and pharmacists will use a

NOTE Confidence: 0.944658

 $00:03:18.674 \longrightarrow 00:03:20.290$ procedure called independent verification.

NOTE Confidence: 0.944658

 $00{:}03{:}20.290 \longrightarrow 00{:}03{:}21.862$ Independent verification can be

NOTE Confidence: 0.944658

 $00:03:21.862 \longrightarrow 00:03:24.704$ thought of as a double and triple

NOTE Confidence: 0.944658

 $00:03:24.704 \longrightarrow 00:03:27.146$ check on the treatment plan orders.

NOTE Confidence: 0.944658

 $00:03:27.150 \longrightarrow 00:03:28.862$ They're called independent because

NOTE Confidence: 0.944658

 $00{:}03{:}28.862 \dashrightarrow 00{:}03{:}30.574$ two clinicians separately alone

NOTE Confidence: 0.944658

 $00:03:30.574 \longrightarrow 00:03:32.410$ an apart from each other,

NOTE Confidence: 0.944658

 $00:03:32.410 \longrightarrow 00:03:34.018$ check the instructions and

 $00:03:34.018 \longrightarrow 00:03:35.224$ then compare results.

NOTE Confidence: 0.9433199

 $00{:}03{:}35.230 \to 00{:}03{:}37.701$ The results must match and make sense

NOTE Confidence: 0.9433199

 $00:03:37.701 \longrightarrow 00:03:40.489$ in order to proceed with treatment.

NOTE Confidence: 0.9433199

 $00:03:40.490 \longrightarrow 00:03:42.146$ This separation ensures that.

NOTE Confidence: 0.9433199

 $00{:}03{:}42.146 \dashrightarrow 00{:}03{:}44.216$ Each clinician thinks for themselves

NOTE Confidence: 0.9433199

 $00:03:44.216 \longrightarrow 00:03:46.494$ and removes the opportunity for

NOTE Confidence: 0.9433199

 $00:03:46.494 \longrightarrow 00:03:48.294$ another person to unintentionally

NOTE Confidence: 0.9433199

 $00:03:48.294 \longrightarrow 00:03:50.318$ influence what they read or hear.

NOTE Confidence: 0.9433199

 $00:03:50.320 \longrightarrow 00:03:53.160$ Two people are unlikely to make the same

NOTE Confidence: 0.9433199

 $00:03:53.160 \longrightarrow 00:03:55.610$ mistake if they work independently.

NOTE Confidence: 0.9433199

 $00{:}03{:}55.610 {\:\dashrightarrow\:} 00{:}03{:}58.610$ You may be wondering why it is necessary

NOTE Confidence: 0.9433199

 $00:03:58.610 \longrightarrow 00:04:01.307$ to double check the doctors orders.

NOTE Confidence: 0.9433199

 $00:04:01.310 \longrightarrow 00:04:03.525$ Basically, these safety steps are

NOTE Confidence: 0.9433199

 $00:04:03.525 \longrightarrow 00:04:05.740$ standards to prevent medication errors

NOTE Confidence: 0.9433199

 $00:04:05.810 \longrightarrow 00:04:08.138$ that the American Society of clinical

NOTE Confidence: 0.9433199

 $00:04:08.138 \longrightarrow 00:04:10.160$ oncology and the Oncology Nursing

 $00:04:10.160 \longrightarrow 00:04:12.590$ Society require of all cancer centers.

NOTE Confidence: 0.9433199

00:04:12.590 --> 00:04:14.046 And on Koleji practices,

NOTE Confidence: 0.9433199

 $00:04:14.046 \longrightarrow 00:04:16.230$ there are three points at which

NOTE Confidence: 0.9433199

 $00:04:16.299 \longrightarrow 00:04:18.535$ independent verification is required

NOTE Confidence: 0.9433199

 $00:04:18.535 \longrightarrow 00:04:20.771$ prior to medication preparation

NOTE Confidence: 0.9433199

 $00{:}04{:}20.771 \dashrightarrow 00{:}04{:}22.780$ during medication preparation in

NOTE Confidence: 0.9433199

00:04:22.780 --> 00:04:24.830 the pharmacy and right before

NOTE Confidence: 0.9433199

 $00:04:24.830 \longrightarrow 00:04:26.546$ your medication is administered,

NOTE Confidence: 0.9433199

 $00:04:26.546 \longrightarrow 00:04:28.976$ before your medication is prepared

NOTE Confidence: 0.9433199

 $00:04:28.976 \longrightarrow 00:04:31.769$ in the pharmacy on each and

NOTE Confidence: 0.9433199

00:04:31.769 --> 00:04:33.689 every day of your treatment,

NOTE Confidence: 0.9433199

 $00:04:33.690 \longrightarrow 00:04:36.210$ two nurses in dependently double check

NOTE Confidence: 0.9433199

 $00{:}04{:}36.210 \dashrightarrow 00{:}04{:}39.080$ the orders entered by your Oncologist.

NOTE Confidence: 0.9433199

 $00:04:39.080 \longrightarrow 00:04:41.515$ Note that in some circumstances

NOTE Confidence: 0.9433199

 $00:04:41.515 \longrightarrow 00:04:43.950$ this may be a nurse.

00:04:43.950 --> 00:04:44.612 And pharmacist,

NOTE Confidence: 0.9433199

 $00:04:44.612 \longrightarrow 00:04:46.598$ the nurse that will be treating

NOTE Confidence: 0.9433199

00:04:46.598 --> 00:04:48.713 you first checks that your weight

NOTE Confidence: 0.9433199

00:04:48.713 --> 00:04:50.105 and height are accurate.

NOTE Confidence: 0.9433199

 $00:04:50.110 \longrightarrow 00:04:50.442$ Reviews.

NOTE Confidence: 0.9433199

00:04:50.442 --> 00:04:52.434 Results of your blood work and

NOTE Confidence: 0.9433199

 $00:04:52.434 \longrightarrow 00:04:54.829$ assess is that you are not having

NOTE Confidence: 0.9433199

 $00{:}04{:}54.829 \dashrightarrow 00{:}04{:}56.489$ any side effects that would

NOTE Confidence: 0.9433199

 $00{:}04{:}56.489 \dashrightarrow 00{:}04{:}58.308$ prevent you from being treated.

NOTE Confidence: 0.9433199

 $00:04:58.310 \longrightarrow 00:04:59.835$ Your treatment nurse then checks

NOTE Confidence: 0.9433199

 $00{:}04{:}59.835 \dashrightarrow 00{:}05{:}01.055$ that the medication dosages

NOTE Confidence: 0.9433199

00:05:01.055 --> 00:05:02.420 are calculated correctly,

NOTE Confidence: 0.9433199

 $00{:}05{:}02.420 \dashrightarrow 00{:}05{:}04.472$ that the order includes the correct

NOTE Confidence: 0.9433199

 $00:05:04.472 \longrightarrow 00:05:05.498$ administration root meaning,

NOTE Confidence: 0.9433199

 $00:05:05.500 \longrightarrow 00:05:07.887$ for example by Ivy injection or pill.

NOTE Confidence: 0.9433199

 $00:05:07.890 \longrightarrow 00:05:09.942$ The correct length of time and

 $00{:}05{:}09.942 \dashrightarrow 00{:}05{:}11.310$ the correct treatment date.

NOTE Confidence: 0.9433199

 $00{:}05{:}11.310 \dashrightarrow 00{:}05{:}13.326$ The nurse also checks if there

NOTE Confidence: 0.9433199

 $00:05:13.326 \longrightarrow 00:05:15.580$ was any change in your dosage.

NOTE Confidence: 0.9433199

00:05:15.580 --> 00:05:17.878 From your previous cycle of treatment,

NOTE Confidence: 0.9433199

 $00:05:17.880 \longrightarrow 00:05:20.498$ if one was given a second nurse

NOTE Confidence: 0.9433199

 $00:05:20.498 \longrightarrow 00:05:22.842$ independently checks all of the same

NOTE Confidence: 0.9433199

 $00:05:22.842 \longrightarrow 00:05:25.152$ information when the check is completed,

NOTE Confidence: 0.9433199

 $00:05:25.160 \longrightarrow 00:05:27.170$ the second nurse signs of

NOTE Confidence: 0.9433199

 $00:05:27.170 \longrightarrow 00:05:29.180$ verification in the medical record

NOTE Confidence: 0.9433199

 $00{:}05{:}29.254 \dashrightarrow 00{:}05{:}31.669$ to attest that the order is correct.

NOTE Confidence: 0.9433199

 $00:05:31.670 \longrightarrow 00:05:33.962$ If either nurse finds a difference

NOTE Confidence: 0.9433199

 $00:05:33.962 \longrightarrow 00:05:36.309$ in what the Oncologist is ordered

NOTE Confidence: 0.9433199

 $00{:}05{:}36.309 \dashrightarrow 00{:}05{:}38.174$ or finds an incorrect order,

NOTE Confidence: 0.9433199

 $00:05:38.180 \longrightarrow 00:05:40.472$ the nurse consult with the doctor

NOTE Confidence: 0.9433199

 $00:05:40.472 \longrightarrow 00:05:41.618$ or oncology pharmacist.

00:05:41.620 --> 00:05:43.918 Once this first verification is completed,

NOTE Confidence: 0.9433199

 $00{:}05{:}43.920 \longrightarrow 00{:}05{:}46.026$ your order is sent or released

NOTE Confidence: 0.9433199

 $00:05:46.026 \longrightarrow 00:05:48.350$ to the pharmacy for preparation.

NOTE Confidence: 0.9433199

 $00:05:48.350 \longrightarrow 00:05:50.420$ The oncology pharmacy staff are

NOTE Confidence: 0.9433199

 $00:05:50.420 \longrightarrow 00:05:52.925$ critical members of your cancer health

NOTE Confidence: 0.9433199

 $00:05:52.925 \longrightarrow 00:05:54.765$ care team and oncology pharmacist

NOTE Confidence: 0.9433199

 $00{:}05{:}54.765 \dashrightarrow 00{:}05{:}57.525$ is an expert in medications used to

NOTE Confidence: 0.9433199

 $00{:}05{:}57.525 \dashrightarrow 00{:}05{:}59.967$ treat cancer and is an invaluable

NOTE Confidence: 0.9433199

 $00:05:59.967 \longrightarrow 00:06:02.072$ resource to doctors and nurses.

NOTE Confidence: 0.9433199

00:06:02.072 --> 00:06:03.764 The oncology pharmacist reviews

NOTE Confidence: 0.9433199

 $00{:}06{:}03.764 \dashrightarrow 00{:}06{:}05.740$ your medical record and checks

NOTE Confidence: 0.9433199

 $00:06:05.740 \longrightarrow 00:06:07.864$ that the treatment plan chosen by

NOTE Confidence: 0.9433199

 $00:06:07.864 \longrightarrow 00:06:09.937$ your primary oncologist is correct

NOTE Confidence: 0.9433199

 $00{:}06{:}09.937 \dashrightarrow 00{:}06{:}12.007$ for your diagnosis and stage.

NOTE Confidence: 0.9433199

 $00:06:12.010 \longrightarrow 00:06:13.966$ They check that all of the

NOTE Confidence: 0.9433199

 $00:06:13.966 \longrightarrow 00:06:15.821$ medications that you are currently

00:06:15.821 --> 00:06:18.236 taking are compatible with the

NOTE Confidence: 0.9433199

 $00{:}06{:}18.236 \dashrightarrow 00{:}06{:}19.685$ treatment plan medications.

NOTE Confidence: 0.9433199

00:06:19.690 --> 00:06:22.189 They also work with the business staff

NOTE Confidence: 0.9433199

 $00:06:22.189 \longrightarrow 00:06:25.115$ to assure your cancer treatment plan is

NOTE Confidence: 0.9433199

 $00:06:25.115 \longrightarrow 00:06:27.785$ approved or authorized by your insurance.

NOTE Confidence: 0.9433199

00:06:27.790 --> 00:06:28.196 Working,

NOTE Confidence: 0.9433199

00:06:28.196 --> 00:06:29.820 independent of the nurse,

NOTE Confidence: 0.9433199

 $00{:}06{:}29.820 \to 00{:}06{:}31.840$ the pharmacist performs the same

NOTE Confidence: 0.9433199

 $00{:}06{:}31.840 \dashrightarrow 00{:}06{:}33.860$ safety checks and dose calculations

NOTE Confidence: 0.9433199

 $00{:}06{:}33.926 \dashrightarrow 00{:}06{:}35.886$ that the nurse performed earlier.

NOTE Confidence: 0.9433199

 $00{:}06{:}35.890 \dashrightarrow 00{:}06{:}37.885$ The pharmacist also overseas the

NOTE Confidence: 0.9433199

 $00:06:37.885 \longrightarrow 00:06:39.880$ activities of the pharmacy technicians

NOTE Confidence: 0.9433199

 $00:06:39.937 \longrightarrow 00:06:42.367$ who are highly skilled in preparing

NOTE Confidence: 0.9433199

 $00:06:42.367 \longrightarrow 00:06:43.582$ cancer treatment medications.

NOTE Confidence: 0.9433199

 $00:06:43.590 \longrightarrow 00:06:45.206$ Once the pharmacist verifies

 $00:06:45.206 \longrightarrow 00:06:47.226$ that the order is accurate,

NOTE Confidence: 0.9433199

 $00{:}06{:}47.230 \dashrightarrow 00{:}06{:}49.932$ the order is electronically sent to a

NOTE Confidence: 0.9433199

 $00:06:49.932 \longrightarrow 00:06:52.229$ computerized Ivy com pounding system.

NOTE Confidence: 0.9433199

 $00:06:52.230 \longrightarrow 00:06:54.330$ Called dose edge to spell out

NOTE Confidence: 0.9433199

 $00:06:54.330 \longrightarrow 00:06:55.730$ the exact instructions for

NOTE Confidence: 0.9291784

 $00{:}06{:}55.796 \dashrightarrow 00{:}06{:}57.652$ the pharmacy technician to

NOTE Confidence: 0.9291784

00:06:57.652 --> 00:06:59.044 prepare your medications.

NOTE Confidence: 0.9291784

 $00:06:59.050 \longrightarrow 00:07:01.360$ Dose edge generates a label which

NOTE Confidence: 0.9291784

 $00{:}07{:}01.360 \dashrightarrow 00{:}07{:}03.381$ prompts the technician to gather

NOTE Confidence: 0.9291784

 $00:07:03.381 \longrightarrow 00:07:05.436$ the ordered medications and needed

NOTE Confidence: 0.9291784

 $00{:}07{:}05.436 \dashrightarrow 00{:}07{:}07.869$ supplies like Ivy bag and tubing.

NOTE Confidence: 0.9291784

 $00:07:07.870 \longrightarrow 00:07:09.875$ The supplies are passed into

NOTE Confidence: 0.9291784

 $00{:}07{:}09.875 \dashrightarrow 00{:}07{:}11.078$ the controlled environment.

NOTE Confidence: 0.9291784

 $00:07:11.080 \longrightarrow 00:07:13.880$ Clean room through an air sealed window.

NOTE Confidence: 0.9291784

 $00:07:13.880 \longrightarrow 00:07:15.935$ All medications are prepared in

NOTE Confidence: 0.9291784

 $00:07:15.935 \longrightarrow 00:07:18.427$ the clean room using state of

 $00{:}07{:}18.427 \dashrightarrow 00{:}07{:}20.593$ the art equipment which is sure

NOTE Confidence: 0.9291784

 $00:07:20.593 \longrightarrow 00:07:22.820$ the sterility of the medication.

NOTE Confidence: 0.9291784

 $00:07:22.820 \longrightarrow 00:07:25.220$ And protects the pharmacy staff from

NOTE Confidence: 0.9291784

 $00{:}07{:}25.220 \dashrightarrow 00{:}07{:}28.672$ any leaks or fumes every step of the

NOTE Confidence: 0.9291784

 $00{:}07{:}28.672 \dashrightarrow 00{:}07{:}30.892$ preparation process is photographed and

NOTE Confidence: 0.9291784

00:07:30.892 --> 00:07:34.027 bar coded to assure the right drug dose,

NOTE Confidence: 0.9291784

 $00:07:34.030 \longrightarrow 00:07:35.686$ patient time and frequency

NOTE Confidence: 0.9291784

 $00:07:35.686 \longrightarrow 00:07:36.928$ and administration route.

NOTE Confidence: 0.9291784

 $00:07:36.930 \longrightarrow 00:07:39.562$ Also we have a record of every

NOTE Confidence: 0.9291784

 $00:07:39.562 \longrightarrow 00:07:41.500$ step of the process.

NOTE Confidence: 0.9291784

 $00:07:41.500 \longrightarrow 00:07:42.268$ Once prepared,

NOTE Confidence: 0.9291784

00:07:42.268 --> 00:07:44.572 the medication is checked by the

NOTE Confidence: 0.9291784

 $00{:}07{:}44.572 \dashrightarrow 00{:}07{:}46.750$ pharmacist by reviewing all of

NOTE Confidence: 0.9291784

 $00:07:46.750 \longrightarrow 00:07:48.546$ the photograph preparation steps.

NOTE Confidence: 0.9291784

 $00:07:48.550 \longrightarrow 00:07:51.010$ Then a final dose label is

 $00:07:51.010 \longrightarrow 00:07:53.180$ applied with the bar code.

NOTE Confidence: 0.9291784

 $00{:}07{:}53.180 \dashrightarrow 00{:}07{:}55.484$ That the nurse cans right before

NOTE Confidence: 0.9291784

 $00:07:55.484 \longrightarrow 00:07:56.636$ administering your medication.

NOTE Confidence: 0.9291784

 $00:07:56.640 \longrightarrow 00:07:58.570$ The whole pharmacy preparation process

NOTE Confidence: 0.9291784

 $00:07:58.570 \longrightarrow 00:08:01.239$ usually takes from 30 to 90 minutes.

NOTE Confidence: 0.9291784

00:08:01.240 --> 00:08:01.616 However,

NOTE Confidence: 0.9291784

 $00{:}08{:}01.616 \dashrightarrow 00{:}08{:}04.248$ this time frame may vary depending upon

NOTE Confidence: 0.9291784

 $00:08:04.248 \longrightarrow 00:08:06.618$ the complexity of your treatment regimen.

NOTE Confidence: 0.9291784

 $00{:}08{:}06.620 \to 00{:}08{:}09.044$ You probably wonder why your medication

NOTE Confidence: 0.9291784

 $00:08:09.044 \longrightarrow 00:08:11.229$ cannot be prepared ahead of time.

NOTE Confidence: 0.9291784

 $00{:}08{:}11.230 \dashrightarrow 00{:}08{:}13.631$ The answer is that as you go

NOTE Confidence: 0.9291784

 $00{:}08{:}13.631 \dashrightarrow 00{:}08{:}15.450$ through your cancer treatment,

NOTE Confidence: 0.9291784

00:08:15.450 --> 00:08:17.809 your dose may need to be adjusted

NOTE Confidence: 0.9291784

 $00:08:17.809 \longrightarrow 00:08:19.680$ or your treatment rescheduled.

NOTE Confidence: 0.9291784

 $00:08:19.680 \longrightarrow 00:08:22.270$ If you experience any side effect or

NOTE Confidence: 0.9291784

 $00{:}08{:}22.270 \dashrightarrow 00{:}08{:}24.760$ change in your medical condition.

 $00:08:24.760 \longrightarrow 00:08:26.325$ The 3rd and final independent

NOTE Confidence: 0.9291784

 $00:08:26.325 \longrightarrow 00:08:27.890$ verification check is right before

NOTE Confidence: 0.9291784

 $00:08:27.942 \longrightarrow 00:08:29.458$ your treatment is administered.

NOTE Confidence: 0.9291784

00:08:29.460 --> 00:08:32.050 Your nurse will inform you that your

NOTE Confidence: 0.9291784

 $00:08:32.050 \longrightarrow 00:08:34.244$ chemotherapy is ready to be given and

NOTE Confidence: 0.9291784

00:08:34.244 --> 00:08:36.859 will ask you to turn off any electronics,

NOTE Confidence: 0.9291784

 $00:08:36.860 \longrightarrow 00:08:39.156$ not use your phone or speak to

NOTE Confidence: 0.9291784

00:08:39.156 --> 00:08:41.228 others with you during this check

NOTE Confidence: 0.9291784

 $00:08:41.228 \longrightarrow 00:08:43.580$ so that you as a team member,

NOTE Confidence: 0.9291784

 $00:08:43.580 \longrightarrow 00:08:44.920$ may participate fully in

NOTE Confidence: 0.9291784

 $00:08:44.920 \longrightarrow 00:08:45.925$ the verification process.

NOTE Confidence: 0.9291784

 $00:08:45.930 \longrightarrow 00:08:48.945$ You will be asked to state your first name,

NOTE Confidence: 0.9291784

00:08:48.950 --> 00:08:50.234 spell your last name,

NOTE Confidence: 0.9291784

 $00:08:50.234 \longrightarrow 00:08:52.650$ and tell us your date of birth.

NOTE Confidence: 0.9291784

 $00:08:52.650 \longrightarrow 00:08:55.378$ Their nurse will tell you the name of

 $00:08:55.378 \longrightarrow 00:08:57.578$ the medication you will be receiving.

NOTE Confidence: 0.9291784

 $00:08:57.580 \longrightarrow 00:09:00.254$ And will describe what you may experience

NOTE Confidence: 0.9291784

 $00:09:00.254 \longrightarrow 00:09:02.279$ during the infusion or injection.

NOTE Confidence: 0.9291784

 $00:09:02.280 \longrightarrow 00:09:04.375$ Then your nurse will silently

NOTE Confidence: 0.9291784

 $00:09:04.375 \longrightarrow 00:09:06.470$ check that the medication label

NOTE Confidence: 0.9291784

 $00:09:06.544 \longrightarrow 00:09:09.141$ on the Ivy bag syringe or pill

NOTE Confidence: 0.9291784

00:09:09.141 --> 00:09:11.052 matches the information in the

NOTE Confidence: 0.9291784

00:09:11.052 --> 00:09:12.867 computer and your ID bracelet.

NOTE Confidence: 0.9291784

 $00{:}09{:}12.870 \dashrightarrow 00{:}09{:}14.976$ The nurse will program the pump

NOTE Confidence: 0.9291784

 $00:09:14.976 \longrightarrow 00:09:17.243$ if needed for the infusion and

NOTE Confidence: 0.9291784

 $00{:}09{:}17.243 \mathrel{--}{>} 00{:}09{:}20.001$ call in a second nurse to silently

NOTE Confidence: 0.9291784

00:09:20.001 --> 00:09:22.131 perform the final independent check

NOTE Confidence: 0.9291784

 $00{:}09{:}22.131 \dashrightarrow 00{:}09{:}24.621$ of all of the same information

NOTE Confidence: 0.9291784

 $00{:}09{:}24.630 \dashrightarrow 00{:}09{:}26.590$ and pump settings as before.

NOTE Confidence: 0.9291784

 $00:09:26.590 \longrightarrow 00:09:28.630$ If their check doesn't match.

NOTE Confidence: 0.9291784

 $00:09:28.630 \longrightarrow 00:09:30.766$ Your nurse will notify the pharmacy

 $00:09:30.766 \longrightarrow 00:09:32.190$ for clarification and Correction

NOTE Confidence: 0.9291784

 $00:09:32.247 \longrightarrow 00:09:33.609$ before starting treatment.

NOTE Confidence: 0.9291784

00:09:33.610 --> 00:09:36.242 We hope you found this video helpful

NOTE Confidence: 0.9291784

00:09:36.242 --> 00:09:38.589 in answering some of your questions

NOTE Confidence: 0.9291784

 $00:09:38.589 \longrightarrow 00:09:41.270$ and preparing you for what to expect.

NOTE Confidence: 0.9291784

 $00:09:41.270 \longrightarrow 00:09:43.634$ We understand and appreciate that this

NOTE Confidence: 0.9291784

 $00:09:43.634 \longrightarrow 00:09:46.002$ can be a challenging and sensitive

NOTE Confidence: 0.9291784

00:09:46.002 --> 00:09:48.156 time for you and your family.

NOTE Confidence: 0.9291784

 $00:09:48.160 \longrightarrow 00:09:51.031$ You can trust that all of us will do

NOTE Confidence: 0.9291784

 $00{:}09{:}51.031 \dashrightarrow 00{:}09{:}53.497$ everything we can to keep you safe

NOTE Confidence: 0.9291784

 $00{:}09{:}53.497 \dashrightarrow 00{:}09{:}55.511$ and comfortable during your chemo

NOTE Confidence: 0.9291784

 $00:09:55.511 \longrightarrow 00:09:57.739$ therapy or immunotherapy treatment.

NOTE Confidence: 0.9291784

 $00{:}09{:}57.740 \dashrightarrow 00{:}10{:}00.110$ We thank you for choosing smilow.

NOTE Confidence: 0.9291784

 $00:10:00.110 \longrightarrow 00:10:02.553$ Oncology for your treatment and we are

NOTE Confidence: 0.9291784

 $00:10:02.553 \longrightarrow 00:10:05.677$ honored to be part of your health care team.